

Keen to raise the professionalism of your business?

START TRAINING TO THE NATIONAL STANDARD AND YOU'LL BE SUPPORTING YOUR ORGANISATION [AND THE WIDER INDUSTRY] TO REACH ITS POTENTIAL.



"If you want to raise the professionalism and efficiency of your organisation you should seriously consider national qualifications training." That's the advice of Jean-Pierre [JP] Dignon from Northern Districts Security. As operations manager and workplace assessor, JP sees a lot of room for improvement in the security industry and views national qualifications as the best way to up the standard.

Originally from South Africa, where the security industry is regulated, JP's enthusiastic about supporting the professionalism of the New Zealand security industry. "In South Africa, you can't employ security personnel without qualifications. When I was charged with the task of entrenching training at Northern Districts two years ago, I shopped around for the best possible training solution for the company. In the end, I couldn't go past the national training system and I've been working with ETITO ever since."

Keen to keep Northern Districts Security two steps ahead of the local competition and ensure their security guards are adequately trained to confidently do their jobs, JP also wanted a training system that he could manage himself. "ETITO provides all the mechanisms and support so I can make the best possible training decisions for the company." While the training subsidies are a great help, JP says, what's most important is the professional support from ETITO. "If I'm unsure about anything, someone from the ETITO team is always available and because they're the standards setting body, when it comes to what's included in national qualifications, I know that Northern Districts' voice is being heard."

JP is proud to report that the company's clients have noticed the difference since becoming engaged with national qualifications training and ETITO. "Complaints have dropped off and incident reporting has improved substantially."

He believes this all comes down to properly trained and qualified security people having the confidence to do their work well. "Our trained staff feel valued and they deal with situations better because they have an understanding of the law."

As part of Northern District Security's commitment to being a leader in Northland security, in 2009 they applied to the New Zealand Security Association to become an accredited member. This required auditing their operational, equipment and training standards and while it was a big investment by the company, it provided a guide to what's expected of them by their industry association so they can keep raising the bar professionally.

If you would like to find out more about national qualifications training and help support you industry to reach its potential, visit www.etito.co.nz or contact an ETITO client relationship manager.

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