

## NATIONAL CERTIFICATE IN SECURITY [LEVEL 2] [VERSION 8]

This qualification provides skills training across a range of areas including communication, law, conflict management, emergency management and crowd control.

The new standards are designed to provide a strong platform from which the security industry can continue to build its professional standing.

Security personnel who complete this qualification will have demonstrated knowledge of:

- the security industry and professional standards expected of the industry and those who work in it;
- the law as it applies to the industry;
- health and safety requirements, and personal risk management;
- dealing with emergencies as security personnel and be able to apply first aid skills;
- conflict management and be able to apply communication skills and knowledge of distance, space and positioning to manage conflict;
- operational requirements, including control of entry and exit premises, and observation and threat identification; and
- be able to apply communication skills.

There is a small elective section that allows people to choose specified standards relevant to their role.

### Compulsory unit standards

		Level	Credit
<b>Occupational Health and Safety</b>			
497	Demonstrate knowledge of workplace health and safety requirements	1	3
<b>First Aid</b>			
26551	Provide first aid for life threatening conditions	2	1
26552	Demonstrate knowledge of common first aid conditions and how to respond to them	2	1
<b>Workplace Fire and Emergency Response</b>			
3271	Suppress fire with hand extinguishers and fixed hose reels	2	1
<b>Security Staff Services</b>			
21106	Demonstrate knowledge of law relevant to security personnel	2	4
21108	Demonstrate knowledge of personal and professional requirements of security personnel	2	2
27357	Demonstrate and apply knowledge of interpersonal communication skills in a security context	2	3
27358	Demonstrate knowledge of personal risk management in a security context	2	2
27359	Demonstrate knowledge of response to emergencies as security personnel	2	3

		Level	Credit
27360	Demonstrate knowledge of managing conflict situations in a security context	2	4
27361	Manage conflict situations in a security context	3	4
27362	Demonstrate and apply knowledge of operational communication skills in a security context	2	3
27363	Demonstrate knowledge of observation skills and threat identification in a security context	2	4
27364	Demonstrate knowledge of the security industry in the pre-employment context	2	4
27365	Demonstrate knowledge of customer service in a security context	2	2
27367	Demonstrate knowledge of operational requirements of security personnel	2	2
27368	Demonstrate and apply knowledge of entry and exit control in a security context	2	4
	<b>Total compulsory credits</b>		<b>47</b>
Elective - a minimum of 3 credits from the following standards:			
<b>Interpersonal communication</b>			
1304	Communicate with people from other cultures	3	2
9681	Contribute within a group/team which has an objective(s)	3	3
<b>Security Staff Services</b>			
27366	Demonstrate knowledge of crowd control in a security context	2	3
27369	Demonstrate and apply knowledge of liaison with other organisations in a security context	3	2
	<b>Total credits in qualification</b>		<b>50</b>